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HK SERVICE NETWORK

Opening new Service Branches in Atlanta, L.A, Cincinnati and St. Louis



Over the last several years, HK Laser & Systems has been growing rapidly, serving now over 300 customers across the nation. HK is committed to selling top-tier quality products, but with that, HK is also raising its standards on service and support.

One of HK's goals is to reinforce its service forces and expand its current service network across the country, allowing for more flexibility and assurance.

In 2021, HK Laser & Systems added a new national service manager and opened a remote-support call center, and Kevin Puumala and Tim Deluca will take the lead for each position. With regards to the service network, HK added two service branches to its service network; one located in Atlanta, GA and the other in Los Angeles, CA.

Getting now into 2022, HK decided to expand even more, opening two more service branches in Cincinnati, OH and St. Louis, MO. The reason behind the expansion is to create a customer service system where HK can support most of its customers quicker in each local base because our service network is now located across various cities in the U.S., instead of just Chicago.

HK Laser & Systems will continue to grow, as HK is planning to add two or more service technicians and open another service branch as soon as it is ready. HK is committed to supporting our customers by continuously growing its service capacity and expanding the service network.